

---

## EMERGENCY CONSULTATION HOTLINE

### - EMERGENCY CONSULTATION DIAL “#7119”

---

**Phone Number: #7119 (If unavailable, call 078-331-7119)**

Service: 24/7 year-round consultation for sudden illnesses or injuries when you are unsure whether to call an ambulance or need to find a hospital.

#### **Available in 22 languages**

English, Chinese, Korean, Thai, Vietnamese, Indonesian, Spanish, Portuguese, French, German, Italian, Russian, Nepali, Tagalog, Malay, Burmese, Khmer, Mongolian, Sinhala, Hindi, Bengali, and Urdu.

#### **When to Call 119 Directly:**

- Severe headache, numbness on one side of the face, or slurred speech,
- Sudden severe chest pain or Difficulty in breathing,
- Continuous severe abdominal pain,
- Obvious abnormal consciousness, etc.

#### **Additional Information:**

- The service is free, but call charges apply.
- Nurses will assess the urgency and necessity of medical consultation.
- If the situation is critical, the call will be transferred to 119 for immediate emergency response.
- For non-urgent cases, they will guide you to available medical institutions.

#### **Children's Emergency Consultation:**

- Phone Number: 078-891-3499
- Service Hours: Weekdays: 8:00 PM - 7:00 AM  
Saturdays: 3:00 PM - 7:00 AM  
Holidays: 9:00 AM - 7:00 AM