

We'll help support your everyday life

If you need help, talk to us at the Living Support Desk

Family & Neighbors

Daily Life

My kids can't study at home.
It's not a suitable study environment...

I think my neighbor
is having trouble getting by...

My son/daughter isn't working,
and I'm worried about their future...

Household Finances

I lost my job,
and now I can't pay the rent...

I have a lot of debt to repay,
so I'm struggling to make ends meet...

I'm struggling to pay
my hospital bills and taxes...

Employment

I haven't worked for a long time,
and I don't know how to go about
returning to the workforce...

I don't know how to look for a job...



Living Support Desks are consultation counters located at each Ward Office.

Our full-time consultants will listen to your financial troubles and work closely with you to find the appropriate assistance to help your situation.

First, contact the **Living Support Desk** at your local ward office. If you have a family member or neighbor who is struggling, you can still seek advice.

We can also make a home visit if needed, by collaborating with the ward's social welfare council.

Living Support Desk Addresses & Phone Numbers (at each ward office)

Higashinada Ward Office

5-2-1, Sumiyoshi Higashimachi, Higashinada-ku TEL841-4131

Nada Ward Office 4-2-1, Sakuraguchi-cho, Nada-ku TEL843-7001

Chuo Ward Office 115, Higashimachi, Chuo-ku TEL335-7511

Hyogo Ward Office 1-21-1, Arata-cho, Hyogo-ku TEL511-2111

Kita Ward Office 1-9-1, Suzurandai Kitamachi, Kita-ku TEL593-1111

Kita Ward Hokushin Office

Hokushin-Chuo Bldg. 2F, 1-2-1, Fujiwaradai Nakamachi, Kita-ku TEL981-5377

Nagata Ward Office 3-4-3, Kitamachi, Nagata-ku TEL579-2311

Suma Ward Office 4-1-1, Daikoku-cho, Suma-ku TEL731-4341

Kita Suma Branch Office TEL793-1806

Myodani Center Bldg. 5F, 2-2-5, Nakaochiai, Suma-ku

Tarumi Ward Office 1-5-1, Hyuga, Tarumi-ku TEL708-5151

Nishi Ward Office 5-4-1, Kojidai, Nishi-ku TEL940-9501

1 Steps from Consultation to Support

STEP 1

Contact/visit the Living Support Desk

Discuss your concerns with the consultation staff.

STEP 2

Identify and sort through the issues

Work together to make a clear list of the difficulties you are facing.

STEP 3

Set goals (Create a support plan)

Work together to determine your goals for resolving the issues, and what services you need.

STEP 4

Work toward independence

Our staff will work with related organizations to provide you with support every step of the way.



2 Support Details

Consultation Support

You will always have our ear.

Our staff will continue to listen to your concerns and provide the support you need. We will connect you with the appropriate support programs and institutions, as well as the following types of support, that apply to your personal situation.

Employment Support

Support to help you find employment quickly.

To help those trying to find employment, we partner with Hello Work to provide job hunting support such as advice on how to write a resume and how to take an interview.

Housing Security Benefit (*)

Support in paying your rent.

For people who have lost their housing for reasons such as leaving their job, or for those who are at a high risk of losing it, we provide support for finding employment and help with rent payments for a short period of time (upper limits apply).

Employment Preparation Support Program (*)

A variety of support related to work.

For people who are worried about finding employment because they struggle to communicate with others or don't have any work experience, we provide support with the job-hunting preparation stage and opportunities to practice job hunting.

Household Finance Budgeting Support Program

Working with you to assess household finances.

For people with financial worries such as struggling to get by each month or finding it difficult to pay off their debts, we will work with you to assess your finances and support you in becoming able to manage them on your own.

Temporary Livelihood Support Program (*)

Providing a temporary place to live.

For people who currently do not have a place to live for a variety of reasons - such as leaving a company dormitory - and need support, we provide assistance for their day-to-day life (in the form of a temporary place to stay, food and clothing, etc.).

Study Support (*)

Supporting students so they can become independent in the future.

We provide study support aimed at helping students (junior to senior high school age) from households that do not have a suitable study environment at home due to financial difficulties. We also provide parenting support (consultation) for parents and guardians.

For support marked with an asterisk (*), you must satisfy certain income and asset requirements.

